

'We Would Recommend Them To Anyone'



Chad Sims and his mother, Patsy Williamson

Chad Sims graduated from Vanguard High in 1982 where he lettered in several sports and excelled on the diamond, holding the VHS batting average record for years afterward. Chad was looking forward to playing at CF on a baseball scholarship. But a year later, all that changed. Since Chad's automobile accident, his mom, Patsy Williamson, has taken care of him in her and husband David's cozy northeast Ocala home. As they look ahead to their retirement years, the couple wanted to make some updates

to their home of 35 years, including replacing Chad's outdated tub.

"And it was rusty and stained," Patsy says. "It was time for an overhaul."

She had seen Hefner Plumbing's advertisements and asked around concerning their reputation. When owner Tim Hefner met with her, offered a fair price, and sketched out a new plan for Chad's new tub and shower, she knew she'd made the right choice.

"Chad had been having a hard time getting in and out," Patsy says, "and then Tim came up with some sketches after he saw what Chad's needs were. He drew up a plan for the placement of the bars and made special boxes to make it easy for him. These special storage areas work really well."

Two weeks later, Chad was enjoying his first bath in the new space. The pulsating jets provide excellent relief for his troublesome left knee and ankle, and the safety release means that the door won't open until all the water has drained, an easy process that takes just a couple of minutes.

Patsy says that Hefner's employees exceeded her expectations, using drop cloths to protect her flooring, wearing boot covers, and vacuuming the room at the end of each day.

"The servicemen amazed us. They were so polite, so clean-cut. They were very conscious of our needs," she says. "When they left, you couldn't even tell that a contractor had been here. We would recommend them to anyone."



The professionals at Hefner Plumbing expertly installed this walk-in tub for Chad.

Walk-In Tubs:

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